



Welcome to Fairmount Bark!

This is an agreement between Fairmount Bark (hereinafter referred to as “FB”) and the Pet Owner whose name and signature appears below (hereinafter referred to as “Owner”). Before you are able to leave any dog(s) and /or cat(s) in our care at our daycare/ boarding facility, you must agree to the following terms in full. Fairmount Bark will not provide services to any guest whose Owner refuses to sign our client contract. Owner testifies by signing this contract that all information provided to FB is accurate and complete to the best of the Owner’s knowledge. This agreement holds the entire agreement of both parties in regards to the topics contained in this document, and overrules all prior agreements and understandings between both parties.

- * FB reserves the right to update this agreement at any time, and will provide 14 days advance notice of any changes. An email will be sent to the address in which you provided updating you of these changes. If you choose to continue use of our service after this 14 day period, this constitutes your acceptance of the change in this agreement. With the email address you provide we will also send you any notifications on pricing changes, and emergency closures. If you should change your email address, it is your responsibility to inform us and provide us with a new one.
- FB prices are clearly listed on our website and in our literature. Payment is due at the time of service. We accept Cash, Check, Visa ,MasterCard, and Venmo.
- All sales are final. Packages expire 60 days after purchase. If you purchase a full day and only leave your dog for 5 hrs or less, you will not be refunded money. If you only purchase a half day and you leave your dog for longer than 5 hrs, you will be charged a full day.
- Any outstanding balances remaining after thirty days will be turned over to a collections agency, and may result in legal action. You agree to be fully liable for any and all costs incurred by FB as the result of such an event
- Reservations are required. You can request via our online system or by calling our office. We will send you a confirmation email once your request has been approved. Reservations are necessary to ensure we are properly staffed and not exceeding capacity. Please try your best to schedule in advance.
- It is FB goal to provide a safe, clean and socially fulfilling environment for your pet:

- * Guest must be at least 4 months of age.
- * Feline guest must be current on Rabies and FVRCP vaccinations.
Canine guest must be current on Rabies, Distemper, Leptospirosis and Bordetella (bi-annual kennel cough) vaccinations. Owner must provide FB with proof of all vaccinations prior to arrival. FB can administer the booster Bordetella vaccine (for a fee) if the initial vaccine has been previously administered by a licensed Veterinarian. VACCINATION REQUIREMENTS CANNOT BE WAIVED, EVEN IF A LETTER FROM VETERINARIAN CAN BE PROVIDED.
- * Guest must be in good health, clear of all communicable diseases, parasites, etc.
- * Guest must be current on an approved flea/tick product prior to entering FB. If the dog or cat's treatment will expire during a boarding stay, Owner must provide the medication to FB or assume the cost of FB providing and applying/administering appropriate preventative.
- * Personal collars are not to be worn while participating in group play.
- * Guest must be able to be handled by all staff members.
- * Guest must be spayed/neutered if over the age of 6 months in order to participate in group play.
- * Female guests are not permitted to utilize any service to include boarding, daycare, or grooming while being in heat.
- * Guest with medical conditions and medications must be pre-registered with management.
- We will not allow your dog to leave with anyone else besides you, a co-owner, or an individual authorized by you. If you need someone else to pick your dog up, you will need to notify us via email, phone, or in person in advance.
- The Owner, emergency contact, or authorized agent of the Owner must be available for contact during all boarding stays and daycare visits. Failure to provide FB with up-to-date working contact information will void this contract and boarding/daycare privileges will be revoked.
- If your dog/ cat should have a medical emergency while at FB, we will first try to contact you, the co-owner, and your emergency contact. If we are unsuccessful at reaching any of those parties we reserve the right to make a decision on whether your dog/ cat needs immediate medical attention. If deemed a medical emergency, a staff member will then take your pet to a P.A. licensed veterinarian to receive care. In the event that this occurs, we are in no way liable for any damage caused to your pet by transportation and/or treatment. Additionally, any costs of such treatment are solely your responsibility, and if we pay for any treatments or medications at the time they are administered, you are responsible to reimburse us for the full amount of any expenses within 24 hours.

- The daycare / group play dogs will be supervised at all times, but occasional minor scratches and/or wounds are a common occurrence at a dog daycare. This must be understood before bringing your dog to a daycare. If your dog sustains a minor scratch or wound, you agree this is not a violation of FB responsibility to provide a safe environment for your dog.
- Under no circumstances is FB responsible for any injury, minor or severe, or contraction of disease of any dog /cat in our care. By bringing your dog/ cat to FB , you understand as their owner, you are exposing them to an increased risk of injury and disease. Owner agrees to accept the potential risks associated with dog /cat and human interaction and interaction between pets which could result in property damage or bodily injury including but not limited to permanent disability, sickness or death to human or dog/ cat. Owner agrees to accept and assume all risks and responsibility for all risks, including, without limitation, all losses, costs, damages, and veterinarian expenses incurred on behalf of Owner's pet.
You hereby release us from any and all liability for any damages that may occur while your pet is in our care.
- If your pet is showing any signs of illness, please keep them home. If they come to daycare/ boarding and we recognize any signs of illness, Fairmount Bark reserves the right to send your pet home.
- Any pets showing signs of aggression to other pets or humans will no longer be allowed to attend FB . If this occurs, we will attempt to contact you. If we are unable to reach you, we will keep your pet separated from all other pets until you are able to pick them up, and you will be notified then.
- If your pet bites another pet or a human while in our care, you agree to be fully liable for any such actions. You hereby release us from any and all liability that may result from such events.
- FB reserves the right to refuse to provide any service to any person or pet at any time.
- If you leave any personal belongings in our facility, we are not responsible for any damages to those items.
- FB reserves the right to take photos and videos of your pet while at our facility. By agreeing to this, you understand that these photos and videos may be used on our social media and/or website. FB will not share your personal information with any person or entity without your written consent.
- FB Boarding/ Day care checking in/ check out services will take place during normal business hours. Any pet not picked up within 30 mins of closing will be boarded at our facility overnight and the owner agrees to be responsible for the standard boarding fee.
- FB requires a non-refundable \$100 deposit for all holiday boarding reservations; holidays include: New Year's Day, President's Day, Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas.

- FB requests at least 7 days advance notice to all boarding reservations. Boarding No Shows may result in FB refusal of future services.
- Exit baths are highly recommended for boarding dog guests but not required. They will be performed at a discounted rate on the day of exit if requested at the time of check-in.

Owner's Name Print

Signature

Date

FB Representative Name Print

Signature

Date